



Rx Concierge

A brilliant approach to finding guaranteed pharmacy savings

At Candesa Pharmacy SolutionsSM, we know how fast the pharmacy market changes with new brands, generics, price increases and the ever-changing pipeline. We also know it can be confusing and difficult for providers and members to keep up with all the nuances and changes. We understand Carriers, TPAs, and PBMs have their own formularies and utilization management programs. That's why we partner with you to identify additional savings opportunities.

Rx Concierge is our innovative approach to reducing pharmacy claims costs. One that combines firsthand expertise of clinical pharmacists, the knowledge of a large health plan and the power of advanced data. We will partner with you and offer flexibility to customize a program that accommodates various funding arrangements. CandesaSM is shining a light on opportunities to enhance care and drive down pharmacy spend.

Retrospective utilization management solution

Rx Concierge is a support program that identifies savings opportunities and provides voluntary treatment insights to providers.

No changes to benefits or formulary

We work with any Carrier, TPA, or PBM, layering on top of your pharmacy benefits.

No member disruption

Our clinicians work directly with the patient's prescriber for a seamless member experience, and all changes are voluntary.

Versatile

We are flexible and can accommodate different funding arrangements.

White Label

We'll collaborate closely with your team and can white label our solution to meet your needs.



We're here to connect the dots within the complex pharmacy ecosystem. We guarantee better outcomes, lower cost and a better experience to your book of business.

Candesa
Pharmacy Solutions

How it works



1. Our pharmacists review prescription drug claims and look for negative drug interactions, duplication of treatment, medication optimization opportunities and gaps in care.



2. When a savings or safety opportunity is identified, our clinician works directly with the patient's prescriber to discuss the recommendation. Our goal is to eliminate provider dissatisfaction and find an equally effective, lower-cost alternative medication.



3. The prescriber reviews the options with their patient and they decide together whether or not to accept our recommendation. If they accept it, the prescriber submits the new prescription.

Rx Concierge in action

Local business organization

In 2023, a hospitality business in Upstate New York with nearly 500 members **exceeded its guarantee in year four by over \$41,000.**



This resulted in a nearly 6:1 return on investment* and a savings of \$10 per member per month.

25%

Without Rx Concierge

12%

With Rx Concierge

Overall 4-year pharmacy trend**

EXPERIENCE THE BENEFITS FOR YOURSELF

For more information, contact us at:

Info@CandesRx.com | [CandesRx.com](https://www.CandesRx.com)

*ROI is defined as the realized savings for a group that purchases Rx Concierge in relation to the cost the group pays for Rx Concierge over a mutually agreed-upon period of time.

**Based on a four-year trend for enterprise-wide clients with Rx Concierge compared to overall average pharmacy cost trend experienced by enterprise-wide clients without Rx Concierge.

The name Candesa is a service mark that identifies the Candesa Pharmacy Solutions as a service.

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