



Rx Concierge

by Candesa Pharmacy SolutionsSM

Rx Concierge is our innovative solution to reducing pharmacy claims costs. One that combines firsthand expertise of clinical pharmacists, the knowledge of a large health plan and the power of advanced data.

A brilliant approach to finding guaranteed pharmacy savings

We know how fast the pharmacy market changes with new brands, generics, price increases and the ever-changing pipeline. And we know it can be confusing and difficult for providers and members to keep up. While there are aggressive formularies and utilization management programs in place to manage costs, edits cannot be applied to everything.



No changes to benefits or formulary

Rx Concierge is a retrospective cost containment solution that works with any PBM, layering on top of your existing pharmacy benefits.



No member disruption

Our clinicians work directly with the patient's prescriber for a seamless member experience, and all changes are voluntary.



Guaranteed savings

Rx Concierge provides risk-free savings year over year, with a minimum 2:1 return on investment (ROI)* guarantee.

2025 Success by the numbers

\$2,911

average savings per converted prescription

75%

of engaged prescribers adopted Rx Concierge script recommendations

8% lower

overall average year-over-year pharmacy cost trend**

99%

of employer groups renewed their Rx Concierge contract

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How it works



1. Our pharmacists review prescription claims to identify drug interactions, duplicate therapies, optimization opportunities and care gaps.



2. When we identify an opportunity, our clinician consults with the prescriber on the equally effective, lower-cost alternative.



3. The prescriber reviews the recommendation with the patient. If both provider and patient agree to the change, the prescriber submits the new prescription.

Making prescriptions more affordable

We're always looking for ways to help clients and patients save money on pharmacy costs while still providing our unique clinician-to-clinician care. We are strengthening our efforts to make health care more affordable by teaming up with trusted partners.

Visit our website to learn more about ways we are enhancing value for groups enrolled in Rx Concierge.

[Learn more about](#)



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DRUG COMPANY



EXPERIENCE THE BENEFITS FOR YOURSELF

For more information, contact us at:

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*ROI is defined as the realized savings for a group that purchases Rx Concierge in relation to the cost the group pays for Rx Concierge over a mutually agreed-upon period of time. Minimum 2:1 ROI is guaranteed for eligible groups based on opportunity analysis.

**Based on year-over-year trend for enterprise-wide clients with Rx Concierge compared to overall average pharmacy cost trend experienced by enterprise-wide clients without Rx Concierge.

The name Candesa is a service mark that identifies the Candesa Pharmacy Solutions as a service.

B-9134 / 22162-26CAN
AllyCRG-032326

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